

# Mock Fire Safety Drill at CalBank Head Office, Accra

Every year, fires consume homes and offices in Ghana. The possibility of fire in any environment is real and can be destructive and dangerous to people and property. At CalBank PLC, our Business Continuity Management Framework requires us to be ready to activate fire safety measures to protect our staff, customers and physical assets at all times. These fire protocols need to be tested periodically to strengthen the Bank's resilience and ensure staff and customers are protected.

Based on the foregoing, CalBank Plc in partnership with the Ghana National Fire Service (GNFS) undertook a Mock Fire Safety Drill on 23rd March 2023 at our Head Office.

During the exercise, artificial smoke was created and hydraulic ladders were released by the fire service to evacuate staff on higher floors. Fire marshals of the Bank successfully championed the evacuation of staff to the fire assembly points and a headcount was taken to ensure all staff were accounted for.

We are proud of the high level of fire preparedness of our staff at our head office and we are encouraged by the rapid response from the Ghana National Fire Service.

The Bank will continue to sensitize staff and customers to:

- know the building's evacuation plan.
- understand the necessary fire protocols.
- know who their fire marshals are.
- familiarize themselves with fire assembly points.
- know the location and operation of fire extinguishers within the building.
- know how to respond in the event a fire alarm is sounded.

Speaking after the fire simulation at the CalBank Head Office, Mrs. Barbara Banson, Chief Risk Officer, remarked; *"As part of our Business Continuity plans, it is imperative that we continuously educate our staff on our fire protocols and procedures to enable them respond effectively in the event of a fire. We have rolled out similar fire protection programs for these drills to take place across all our branches nationwide"*.

## About CalBank

CalBank PLC, Ghana's leading independent Bank commenced operations in July 1990, and is one of the most innovative banks in Ghana. After 33 years in operation, CalBank has a solid track record of sterling financial performance delivering value to shareholders. CalBank's objective to be Ghana's leading digitized Bank has seen the Bank introduce innovative electronic banking solutions to the Ghanaian market such as the CalBank App, Digibank, short code banking \*771# and its QR Code payment platforms. With over 35 branches, over 100 ATM locations and numerous Agents and POS terminals across Ghana, CalBank is poised to deliver enhanced value to customers and shareholders.